



***LEARNING, CONNECTING, INSPIRING.....***

**Region 1 – New England**

**Fall Conference**

**October 17 & 18, 2019**

**Sheraton Springfield Monarch Place Hotel**

**Springfield, MA**

**Arrival Evening - Wednesday October 16, 2019**

**4:30 – 6:00**     **Registration and Welcome Meet & Greet**

**7:00**             **Arrival Evening Event MGM Tap Sports Bar**

*Meet the host community staff and fellow attendees and enjoy light refreshments and maybe a game of bowling at Springfield's newest attraction- MGM.*

**Day 1 – Thursday, October 17, 2019**

**8:00**             **Buffet Breakfast and Registration/Networking**

*Charles Room*     *Enjoy a hot breakfast buffet including vegetarian and healthy options.*

**9:00**             **Welcoming Remarks**

*Highland Room*     **Alicia Zoeller**, NCDCA Region I Chair; City of Holyoke, MA  
**Domenic Sarno**, Mayor, City of Springfield, MA

**9:15**             **NCDCA Washington Update and Paul Poulos Achievement Award Presentation**

*Highland Room*     *This is your opportunity to hear firsthand about what is happening in Washington regarding federal programs. The 2019 Paul Poulos Achievement Award will honor outstanding work in the community development field.*

**Patrick Sullivan**, Past President NCDCA National; City of New Bedford, MA  
**Vicki Watson**, Executive Director, NCDCA

**10:00**           **HUD Update and Q&A's**

*Highland Room*     *HUD staff will provide an update on the hottest HUD news. Their insight into what's coming is invaluable.*

**Robert D. Shumeyko**, CPD Regional Director, HUD Region I Field Office (Boston)  
**Alanna C. Kabel**, CPD Director, HUD Hartford Office

# ZOOMGRANTS

Proud  
Supporter of  
**NCDA  
Region I**

- Use any browser
- Unlimited user accounts
- Free technical support
- Instant upgrades
- No software to install

## GRANTS SHOULD CREATE OPPORTUNITIES, NOT HEADACHES.

ZoomGrants helps you build better relationships within your community by reducing your workload and simplifying the grantmaking process. Customize your content, your way... or copy an application from our extensive library.

At ZoomGrants, our only focus is on grants. We don't out-source our code and our entire platform is 100% designed and built in the United States.

Visit: [zoomgrants.com](https://zoomgrants.com) for more information

**11:00 Climate Change and Natural Disaster: Planning and Recovery Panel Discussion**

*Highland Room* This session will cover the use of CDBG and HOME to address climate change and natural disaster planning, as well as accessing CDBG-DR post-disaster. Case studies will be presented of revitalization after natural disasters or other unforeseen circumstances. Learn about state incentives and matching grants for municipal activities. It isn't if, but when, disaster will strike.

**Moderator: Alicia Zoeller**, NCDA Region I Chair; City of Holyoke, MA

**Panelists: Tina Quagliato Sullivan**, Director of Disaster Recovery & Compliance, City of Springfield

**Andrew Smith**, Municipal Vulnerability Preparedness

**12:00 Buffet Lunch & Networking**

*Foyer* Enjoy a hot lunch buffet including vegetarian options.

**1:00 Breakout Sessions (Choice of One):**

*Charles Room* **(A) Best Management Practices in Public Services**

Public Services often serve those residents most in need of basic services. Explore best practices.

**Moderator: Emily Freedman**, Director of Community Development, Providence, RI

**Speaker: Melissa Pond**, Principal Planner, Quincy, MA

*Highland Room* **(B) Fair Housing Primer and Best Practices**

Hear about the Massachusetts Fair Housing Center's (MFHC's) work to eliminate housing discrimination in Western Mass. Learn how to integrate Fair Housing best practices into your programs; what are the protected categories; effective landlord communications; and more.

**Moderator: H. John Fisher**, Fair Housing Coordinator, WayFinders, Springfield, MA

**Speaker: Ashley Grant**, Legal Director, Massachusetts Fair Housing Center, Holyoke, MA

**2:45 Board buses for City of Holyoke Projects Tour**

**3:00 City of Holyoke Projects Bus Tour**

Tour CDBG and HOME funded activities in Holyoke including housing, the recently completed Public Library and a unique waterfront rec center providing the only public access point to the Connecticut River in Holyoke.

**4:30 Welcome by Mayor Alex Morse and Evening Reception in Holyoke**

Hear from Mayor Alex Morse about the value of CDBG and HOME in Holyoke. Appreciate the historic City Hall with its unique stained-glass windows as you learn about Holyoke's Microenterprise Program and enjoy refreshments from two of downtown Holyoke's favorite restaurants.

**6:00 Buses return to Springfield for Dinner (On Your Own)**

Enjoy one of Springfield's many dining options, take a walk to see historic properties, or catch one of the many downtown art murals. Consult your Visitors Guide- there's lots to see and do in downtown Springfield!

**9:00 - 12:00 The Unwind Suite – *Stonehaven Room (2<sup>nd</sup> Floor of Sheraton Monarch Place Hotel)***

Unwind after a day of learning, and connect with your colleagues for late evening refreshments, bar games (practice your Jenga skills), and catch Thursday night football.

## Day 2 – Friday, October 18, 2019

**8:00 Buffet Breakfast**

*Worthy Room* Enjoy a hot breakfast buffet including vegetarian and healthy options. Hear what's happening in Region 1 with some casual morning networking.

**8:45 Annual Region I Business Meeting & Election of Officers – Proposed slate printed in program**

*Highland Room*

**9:00 Implicit Bias and Moral Analysis**

*Highland Room* Ever wonder if you are making a difference in the community that you serve? How do your own life experiences influence your work? In depth and engaging look at how implicit bias factors into resource allocation and the provision of services to those most in need. Dr. DePergola will discuss how to recognize and manage implicit bias in yourself and how to meet your constituents where they are at. This will be an expanded discussion of his popular presentation at the Spring 2019 NCD Region I Meeting. He brings a background of medicine, religion, and ethics and applies those fields to community development.

**Moderator: Alicia Zoeller**, NCD Region I Chair; City of Holyoke, MA

**Speaker: Dr. Peter DePergola**, Director of Clinical Ethics, Baystate Medical Center

**10:30 City of Springfield Disaster Recovery Bus Tour with Tina Quagliato Sullivan**

In June 2011, portions of the City of Springfield (among several communities) were hit by an extremely rare EF-3 tornado, including its downtown, historic neighborhoods, and L/M neighborhoods. See first hand how the City has recovered and invested in its CDBG-DR Program. Later that same year, the City also had an October blizzard.

**12:00 Buffet Lunch & Networking**

*Foyer* Enjoy a Baked Potato, Soup and Salad Bar buffet as you close out the conference. Stay awhile and discuss what you have learned, what you hope to bring back to your community and leave the conference feeling inspired. Raffle prize drawing at 1:00 pm!

**1:30 Region I Board Meeting (Board Members Only) – Boland Executive Boardroom (3<sup>rd</sup> Floor)**

### THANK YOU TO OUR CONFERENCE SPONSORS:

Gold

ZoomGrants

Silver

Berkshire Bank

WayFinders

Community Partner

Neighborly Software



## The Paul Poulos Achievement Award

This is an annual award established by the National Community Development Association (NCDCA) Region I ~ New England in honor of the late Executive Director of the Fall River Community Development Agency and former national President of the NCDCA. The award is given annually to an individual in recognition of their long-term achievements and contributions in housing and community development. Previous recipients of this award are:

1997 ~ NCDCA Achievement Award ~ Paul Poulos

1998 ~ Sara Wallace, Brookline, MA

1999 ~ Edward (Ned) Handy, Cambridge, MA

2000 ~ Tom McColgan, Springfield, MA

2001 ~ Thomas McCloskey, Fall River, MA

2002 ~ Stephen Gartrell, Newton, MA

2003 ~ Nancy Remington, E. Providence, RI

2004 ~ Mark Adelson, Portland, Maine

2005 ~ Amintha Cinotti, Providence, RI

2006 ~ Linda Bayer, Hartford, CT

2007 ~ Patrick Sullivan, New Bedford, MA

2008 ~ Barney S. Heath, Pawtucket, RI

2009 ~ Robert Gehret, Boston, MA

2010 ~ Gail Lewis, Brookline, MA

2011 ~ Mark Tigan, Ph.D.

2012 ~ Edward "Ed" Soares, Pawtucket, RI

2013 ~ Nancy A. Callanan, Quincy, MA

2014 ~ Laurence Wagner, Danbury, CT

2015 ~ James Barnes, Lawrence, MA

2016 ~ Lori Moring, New Bedford, MA

2017 ~ Sean Glennon, Quincy, MA

2018 ~ Marcy Esbjerg, Burlington, VT

# NO 2 CUSTOMERS ARE ALIKE



We are proud to  
support the 2019  
Annual Fall Conference

 **BerkshireBank**  
Life is exciting. Let us help.  
[berkshirebank.com](http://berkshirebank.com)

## 2019-2020

### Officers, Board of Directors, And Alternates to the Board of Directors

#### OFFICERS:

1. Chair: Alicia Zoeller, Holyoke, MA \*
2. Vice-Chair: Kristen Styles, Cumberland County, ME \*
3. Secretary/Treasurer – Sean Glennon, Quincy, MA\*

#### REGION 1 BOARD MEMBERS:

4. Immediate Past Chair: Andrew Taylor, Worcester, MA\*
5. Patrick Sullivan, New Bedford, MA
6. David Bachrach, East Providence, RI
7. Tyler Fairbairn, Greenwich, CT
8. Robert Jenkins, Brockton, MA
9. Elise Annunziata, Portsmouth, NH
10. Emily Freedman, Providence, RI
11. Elizabeth Murphy, Fitchburg, MA
12. Anne Marie Belrose, Boston, MA
13. Sue Fink, Lawrence, MA
14. Amanda Methot, Portland, ME

\* *Denotes Executive Committee*

#### REGION I REPRESENTATIVES TO NATIONAL BOARD OF DIRECTORS:

1. Alicia Zoeller, Holyoke, MA
2. Kristen Styles, Cumberland County, ME
3. Susan Fink, Lawrence, MA
4. Patrick Sullivan, New Bedford, MA
5. Robert Jenkins, Brockton, MA

#### APPOINTED REPRESENTATIVES (by virtue of position with NCDA “national”)

6. Anne Marie Belrose, Boston, MA (NCDA Secretary)
7. Andrew Taylor, Worcester, MA (co-Chair, Community Development Committee)
8. Sean Glennon, Quincy, MA (co-Chair, Technology Committee)

#### ALTERNATES TO THE NATIONAL BOARD OF DIRECTORS

9. Emily Freedman, Providence, RI
10. David Bachrach, East Providence, RI



Thank you to the **National Community Development Association** for supporting community development, economic development, and affordable housing programs throughout the country.

**BUILDING  
STRONGER COMMUNITIES**



# Neighborly Software

Maximize Community Investment.  
Minimize Administrative Burden.



Neighborly Software improves the administrative efficiency and regulatory compliance of housing, economic and community development programs.

[NEIGHBORLYSOFTWARE.COM](http://NEIGHBORLYSOFTWARE.COM)